

I have my own dlink Video Phone. I find my self frustrated with the ability to reach my co-workers or agencies that provide a VP-100 device. I am not able to reach them using telephone numbers and their IP address is always changing. Some VP-100 users are not able to receive IP calls, because their router weren't set up correctly.

On top of that, I find it extremely satisfying to be able to use any VRS provider. I shudder at the thought that I may not be able to reach an interpreter in an emergency or call someone I need to contact urgently. I love the idea of not being restricted to only one provider. I have friend who have waited 45 minutes for an interpreter and for me that is unreal. I have never had any problems getting an interpreter with many of the VRS providers within 30 seconds or so. Please make interoperability a mandate.

It is ridiculous to have to have two devices just so that I can reach VP-100 users. We are spending duplicat \$\$ on devices, installation costs, subcontractors just to install two devices from two difference companies. Please stop this practice and make any VRS device interoperable especially since this is a FEDERALLY paid service.